We offer a series of training workshops, ready to support a pragmatic learning experience. Build expertise across a varied range of process related topics and develop the capabilities required to drive a sustainable BPM practise.

A range of delivery methods are available*, including public or on-site workshops and eLearning options for our most popular courses. Custom workshops are available, with tailored training designed to accurately address your organisation’s development needs.

For more information or to register your interest, visit www.bpm-d.com/academy

*Please note that costs & timings are dependant on the course, delivery method and location.
BPM-D® COURSE CATALOGUE

As part of the BPM-D Academy education offering, we provide a wide range of courses. These cover all critical topics relating to process management. See below for our current course catalogue, which is continually being evaluated and updated to meet current trends and emerging business needs.

**Value-driven System Implementation**

Maximise the value from investments in new systems. A hands-on training session which will enable you to identify opportunities to strategically target systems for improvement; then realise the opportunity to revise the process to fully leverage all opportunities afforded by next generation technologies. Finally, support the system implementation programme end-to-end with your BPM discipline.

**System Design & Requirements Gathering**

One of the greatest instigators for organisational change is the implementation of a new system. This opportunity is often missed, with businesses looking for a ‘replacement’ for an existing system; instead, learn to realise this opportunity. Revise processes to fully leverage all new capabilities afforded by next generation technologies, then define the system based on ideal, To-Be processes.

**Enhancing the Customer Experience (Customer Journey Mapping)**

Take a customer-centric view of your client’s interactions with your organisation; identify issues & potential improvements. Review & optimise their journey with you to ensure they have a market leading experience. Then design & implement the internal processes required to support this.

**Process Simulation**

Implementing a process change inherently involves a degree of risk. Mitigate this risk through simulating processes prior to their implementation. Compare alternatives to refine as necessary to identify the optimal solution for your organisation.

**BPM Repository Overview & Definition**


**Value-driven Repository Management**

Elevate your process capability from simple modelling to full repository management. Discover how to interconnect your models, target the high impact processes & effectively maintain these. Discover the power of the repository when structured to support real usage scenarios. Deliver real value from your repository investment.

**Process Modelling Introduction**

A hands on training session which will enable you to understand, create & use process models. Attendees will receive training on the BPMN 2.0 modelling notation then use this to create process models in a specialist tool & deploy in a real-world situation.

**Rapid Process Improvement**

Operationalise your BPM Discipline to deliver tangible value for your organisation. Rapid Process Improvement projects generate quick wins & lasting benefit. Target high impact processes, collaboratively & critically analyse these, resolve any issues, and pragmatically plan the implementation of appropriate solutions.

**Achieving Compliance with DMN**

Add structure to your organisation’s key business decisions. This course explicitly states the logic behind the path taken to solve a problem or progress a process. This affords governance around what your business does, enabling compliance, automation & an agile response to regulated changes.

**Building an Organisation for Value-driven BPM**

Ensure your business is optimally structured to enable the process transformation. Set up your internal roles & functions necessary for implementing an effective & sustainable business process management practice. Instil a ‘process culture’ to support the implementation & sustained success of improvement initiatives.

**Performance & KPI Management**

Track your organisation’s performance in a rigorous, comprehensive manner. Identify key processes which are critical to your organisation’s success. Match KPIs to these processes, leveraging existing resources & frameworks, then monitor & update as needed.

**Target Value, Create Your Process Agenda**

An approach to a value-driven segmentation, design & implementation of business processes, transferring strategy into execution, at pace, with certainty in the digital world. Use this to define the next steps to deliver immediate & long term value from your BPM discipline.

**Implementing a Successful Automation (RPA) Practise**

Automation enables the ability to execute a process fast. But it’s the wrong process, things can go wrong. Fast. Use your Process Management practise to ensure you are realising the correct steps in the critical processes. Align RPA with your corporate strategy to deliver short term results & long term value.

**Strategy Execution in a Digital World: The Discipline of BPM**

Designed for leaders seeking to implement and drive successful strategy execution into the next decade. You will discover what the building blocks are for developing a successful BPM strategy.

**Introduction to 6 Sigma**

Introduction to Lean // Introduction to 6 Sigma // Dual Deployment // Lean & Six Sigma // Group Case Study

**Lean Six Sigma in a BPM context**

Lean 6 Sigma are the two most established process improvement approaches in the business world today. Learn how to apply these two efficiency-generating tools is how process management can be used to complement & further their impact.

**IT Transformation Overview**


**Process Improvement Overview**


**Process Simulation Overview**

Building Implementation Scenarios // Scenario Optimisation // Capabilities Analysis // Bottleneck Analysis // Process Redesign

**Targeted Innovation to Maximise Performance**

Use a value-driven approach for targeted innovation of the critical areas of your business. Enable the generation of new ideas into solutions. Review & refine to prioritise these in accordance with your corporate goals. Define actionable plans & work packages to move the ideas into reality.

**Enabling Process Standardisation & Harmonisation**

In a time of change, businesses need to be agile & customer-focused. Use our innovative approach to categorise processes, identifying those that need to be adaptable & unfiltered, while brokering the identification of the standard processes that should be simplified & harmonised.

**The Process of Process Management**

Static business models do not keep pace with today’s dynamic business environment. Therefore, companies need a management approach that fits into this volatile environment. The process of process management will empower you to respond to shifts in the business climate in an agile manner, whilst maintaining alignment with the overall company strategy ensuring the delivery of long term results.

**Value-switch to Digitalisation**

Digitalisation represents one of the most critical means by which organisations can maximise their competitiveness in the market, but it is also one of the most difficult to effectively implement. Use a BPM discipline to identify existing deficiencies & then implement digitalisation enabled solutions to resolve these at pace with certainty.

**Controlling your Systems with Application Architecture**

Capture a snapshot of all the systems in use at your organisation & how they interlink. Effectively identify impacted systems & processes when looking to change / upgrade an existing solution. Define standardised language for process & data models when referring to systems, enabling more effective communication & reporting.

**Dual Deployment**

Introduction to Lean // Introduction to 6 Sigma // Dual Deployment // Lean & Six Sigma // Group Case Study // Managing Change // Controlling your Data Flow // ArchMate in the Real World // Group Case Study

**Engaging Customers**


**Digitalisation: Changing the Business Landscape**

Digitalisation in the Real World // Common Pitfalls Associated with Digitalisation // Preparing for the Digitalisation Value-switch // Enabling BPM Capabilities // Enabling Next Generation Processes through Digitalisation

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BPM-D® | WHO WE ARE

BPM-D® is a management consulting firm which partners with our clients to improve performance and productivity. **We are experts in establishing and applying a sustainable BPM-Discipline** which systematically drives value and executes business strategy in our digital world.

- We work with our clients to deliver fast tangible business results while building lasting value-driven business process management capabilities.
- This is possible through our patent-pending BPM-D® Framework – which delivers focused improvements and broader transformations.
- We bring a unique combination of practical experience and innovative academic know-how.
- We are committed to our client’s ongoing success and building lasting partnerships.

For more information or to register your interest, visit [www.bpm-d.com/academy](http://www.bpm-d.com/academy)